



Interlaken Town
P.O. Box 1256
Midway, UT 84049
(435) 565-3812

Interlaken Town Water Forgiveness Program

Who is eligible?

Residential customers may apply for the culinary water forgiveness program. Customers must be current on their water bill for prior years to be considered for this program.

Which utilities are eligible for forgiveness?

This water forgiveness program applies to Interlaken Town culinary water only. It does not apply to utilities provided by Midway City or Wasatch County.

What circumstances qualify for water forgiveness?

This program is available for customers who have a significant water break or leak in their culinary water system that causes their annual water usage to exceed the 10,000 gallons per month allotment by more than 3,000 gallons per month. If, for example, a customer's 12 month usage exceeded 12x13,000 gallons = 156,000 gallons, they could qualify for water forgiveness.

Documentation and/or proof of leaks and subsequent repairs are required to be provided prior to approval.

How often will an exemption be granted?

An exemption may be granted for culinary water once every 36 months. 36 months must have passed since the last time the customer used this program.

How much of my bill can be forgiven?

Overage water rates for Interlaken Town are set by town ordinance. Water usage exceeding 10,000 gallons per month averaged over the billing period is considered overage. Each overage gallon is charged a fee. There are currently 4 brackets that specify the overage charge per gallon for that overage amount. As total overage increases and exceeds the limit of a bracket, the additional overage is charged a higher rate per gallon.

The water forgiveness program limits the per gallon charge for overage to the lowest overage rate set by the ordinance. The water forgiveness program does not apply relief towards the base water rate established by ordinance.

When do I have to apply for the exemption?

Customers must complete this form and apply for the exemption within 30 calendar days of your annual water bill's due date.

What happens if I already paid my bill?

If you have already paid your annual bill in full, you may still request forgiveness as long as it is requested within 30 days of your annual water bill's due date. If approved, you will be refunded the amount of the forgiveness.

Interlaken Town Water Forgiveness Program

If you qualify for this program, please complete the following form and submit it to:

Interlaken Town Clerk
PO Box 1256
Midway, UT 84049
interlakenclerk@gmail.com
(435) 565-3812

Name: _____

Interlaken Address: _____

Mailing Address: _____

Phone Number: _____

Email: _____

Approximate date leak detected: _____

Approximate date leak repaired: _____

Explain the nature of the water leak: _____

Please attach any records, service invoices, or other evidence that demonstrate that the leak has been repaired.